



*Providing rehabilitation
and support services for
children and adults with
physical, neurological
and developmental
disabilities since 1969.*

March 2, 2010

Ms Baljeet Dhaliwal
Supervisor – Morley Childcare Centre
Burnaby Family Life
102-2101 Holdom Avenue
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To Whom It May Concern,

In September of 2009 we first became involved with working with the team at Morley Childcare Centre. Over the last year and a half we have had the pleasure of getting to know a number of the staff and to work quite closely with Baljeet Dhaliwal the center supervisor. During this time we have worked together to meet the needs of seven families that have faced some particularly difficult challenges. At all times we have found Bal and the team she works with to be respectful and hardworking in their efforts to support these families.

Having a newly opened program presented some challenges to the staff at Morley. The space they have to work with presents some definite challenges for an all day group daycare and we have worked creatively to find some solutions to some of the obstacles that they have faced. In each of my discussions we have found that the staff and leadership at Morley have not only been open to feedback but have been amazing in their commitment to following through on trying new strategies and ideas to better meet the needs of the children and improve the flow of the program. Last summer we worked together to re-arrange their room and each time we come in we find they have added something else beautiful, thoughtful or inspiring. We find their room welcoming, well planned, and accessible to children of all abilities.

In our province this is a difficult time for children with special needs. We are quite limited in our ability to support centers with funding and this has certainly been my experience with Morley. The staff there have been the best kind of partners to work with, they advocate for their children but have understood patiently our funding constraints and have worked to find alternative solutions (such as finding volunteers and practicum students) to find free adult support in their room.

It has given us great pleasure to share our experiences of working with the Morley Childcare team with you today. They are a fantastic example of the excellent work that can be done when support services and child care programs work together as a team to deliver the best programs possible.

Sincerely,

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